

# littlebit

## TECHNOLOGY

# VIDEO COLLABORATION WITH LOGITECH

Roman Gischig  
Homero Gessler

logitech

LOGITECH CONFIDENTIAL





**Martin Kipping**  
Head of Logitech Video Collaboration DACH  
[mkipping@logitech.com](mailto:mkipping@logitech.com)

## VC Channel DACH



**Mathias Ruosch**  
Video Collaboration CH  
[mruosch@logitech.com](mailto:mruosch@logitech.com)  
Alle Regionen CH

## Technical Solutions Specialist



**Roman Gischig**  
Video Collaboration DACH  
[rgischig@logitech.com](mailto:rgischig@logitech.com)

## Marketing Manager



**Andreas Kunz / Senior**  
Video Collaboration DACH  
[akunz@logitech.com](mailto:akunz@logitech.com)

## Distribution Account Manager



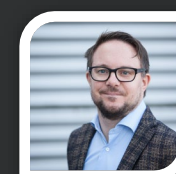
**Markus Weinberg**  
Video Collaboration DACH  
[mweinberg@logitech.com](mailto:mweinberg@logitech.com)

## Customer Success Manager



**Robert Middlemiss**  
Video Collaboration DACH  
[rmiddlemiss@logitech.com](mailto:rmiddlemiss@logitech.com)  
Alle Regionen CH

## Inside Business Development Representative



**Daniel Döbeli**  
Video Collaboration CH  
[ddobeli1@logitech.com](mailto:ddobeli1@logitech.com)

## High Touch Account Manager



**Homero Gessler**  
Video Collaboration CH  
[hgessler@logitech.com](mailto:hgessler@logitech.com)  
Alle Regionen CH



**Grégory Milius**  
Video Collaboration CH  
[gmilius@logitech.com](mailto:gmilius@logitech.com)  
Alle Regionen CH

## Globals Account Manager



**Emilio Gil**  
Video Collaboration CH  
[egil@logitech.com](mailto:egil@logitech.com)  
Globals HQ in CH

**7000+** Employees

**5.25b** In Sales in FY21

**88** Sites

**100+** Countries

**12** Customer Support Sites







**USA**



**SWITZERLAND**



**ASIA**



# DESIGN AS CULTURE

140+ awards in two years

40+ awards in 2020



**K600 TV**

iF, RED DOT, IDA Gold, Good Design



**MX VERTICAL**

Red Dot, iF, IDA Silver



**STREAMCAM**

IDA Gold, iF, Red Dot  
Good Design Australia



**YETI X**

IDA Bronze, Red Dot



**POWERPLAY**

RED DOT, iF, Good Design, IDA Bronze



**ASTRO C40**

IDEA SILVER, Red Dot, iF



**CRAYON**

IDA Gold, Red Dot, Good Design, iF



**G560 SPEAKERS**

Red Dot, iF, Good Design, IDA Silver



**JAYBIRD VISTA**

Good Design, iF, IDA Gold, Red Dot



**BOOM 3/MEGABOOM 3**

RED DOT, iF, IDA Bronze, Good Design

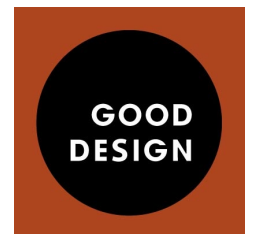


**RALLY**

RED DOT, iF, Good Design



reddot winner 2020



# Agenda

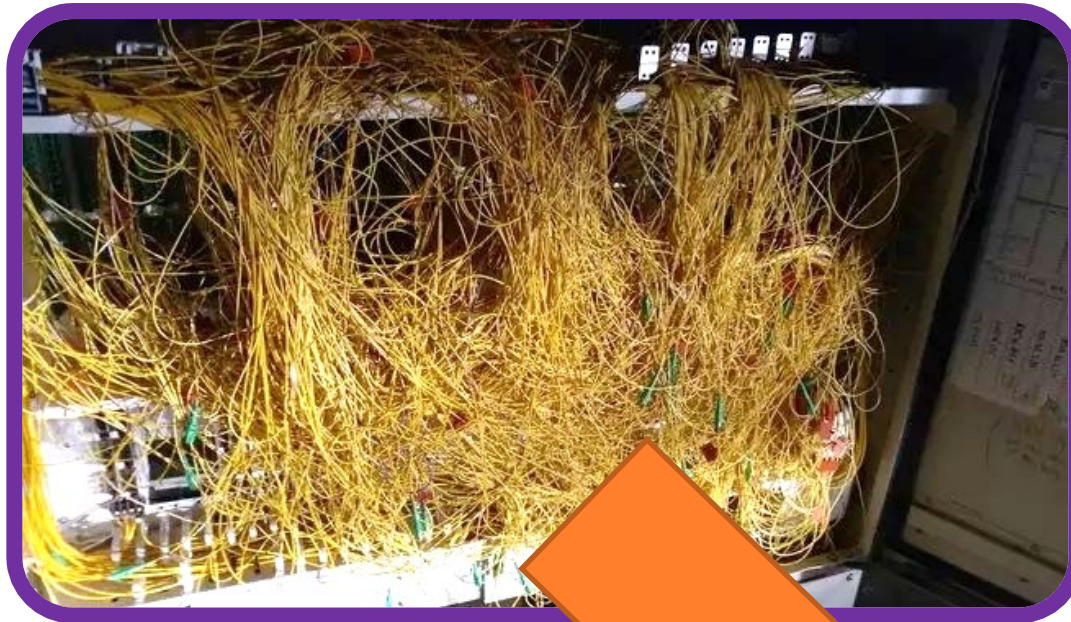
Logitech Room Setups

- Product News

Logitech Sync

- Device Onboarding

Logitech Select





# SIMPLE PORTFOLIO FOR THE ENTIRE WORK ENVIRONMENT

Personal



Small



Medium



Large

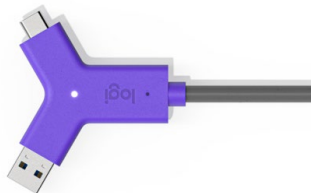
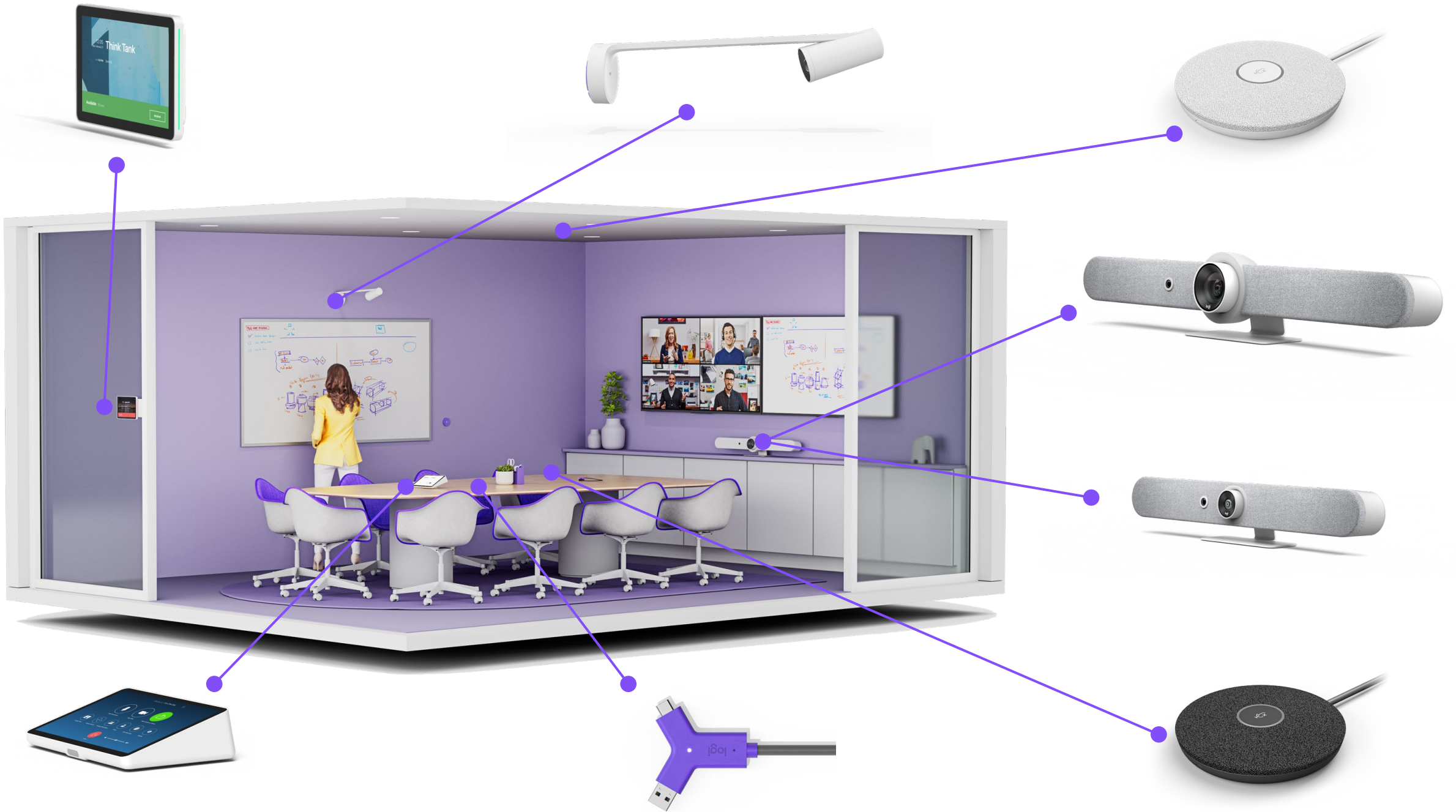


MTR on  
Windows



# Logitech Rooms





# ROOM DIMENSION

The Rally systems are quite flexible and, with additional mic pods, can accommodate rooms of larger sizes.

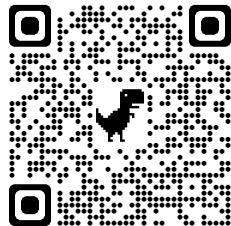
The built-in microphones in Rally Bar and Rally Bar Mini both support a mic pickup range conservatively rated at 15 ft (4.6 m).

However, there are situations where a room would benefit from additional microphones such as U-shaped tables or especially long tables.

For these situations, Rally Bar supports up to four\* Rally Mic Pods, and Rally Bar Mini supports up to three\*.

For larger rooms, Rally Plus supports up to seven Rally Mic Pods.

Need help with Mic placement? Scan this for our mic placement guide



\*as of CollabOS 1.6



# LOGITECH RALLY BAR MINI

# LOGITECH RALLY BAR



Appliance



USB

Microsoft zoom ]pexip[  
RingCentral GoTo 腾讯会议  
Tencent Meeting

# LOGITECH ROOMMATE



 Microsoft  zoom  jitsi  RingCentral

# LOGITECH TAP IP VS LOGITECH TAP

## TAP IP



Power over Ethernet

**Power**

Power over Ethernet, WiFi

**Connection**

Graphite, White

**Colors**

MTR on Windows\*  
Zoom Rooms for Appliances  
Zoom Rooms for PC  
RingCentral Bundles  
Generic Room Solutions Bundles

**Included in Room  
Solutions  
Bundles**

## TAP



Power cable

Cat5e kit (Cat5e cable  
max distance 40 meters)

Graphite

Google Meets Rooms  
MTR on Windows  
Zoom Rooms for PC  
GoToMeeting Bundles  
Pexip Bundles

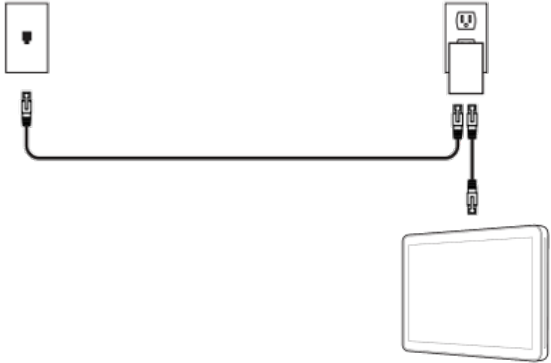
\*) after MS certification by 7.2022



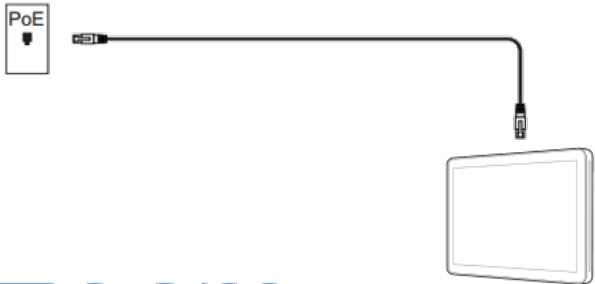
# LOGITECH TAP SCHEDULER



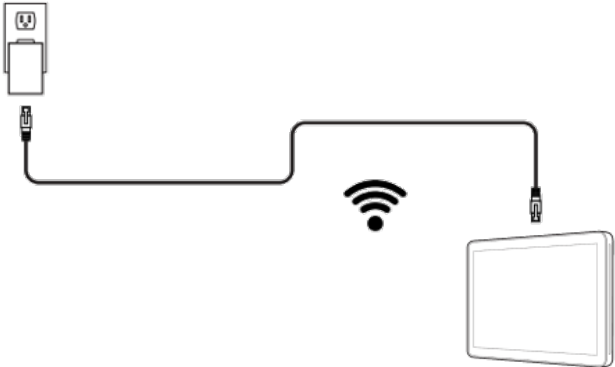
LAN + PoE injector (available for purchase separately)



PoE enabled network

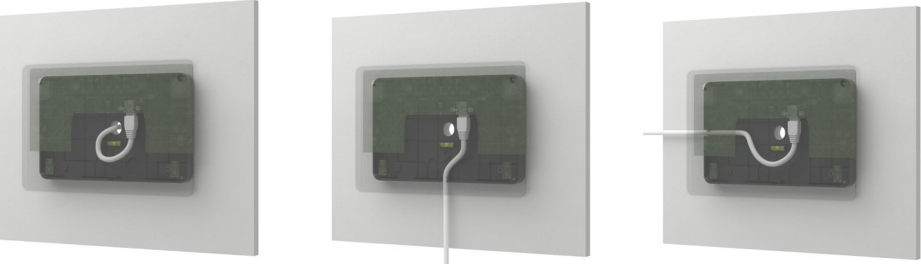
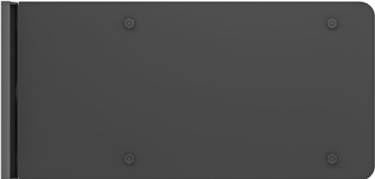


WLAN + PoE injector (available for purchase separately)



# LOGITECH TAP SCHEDULER

## CLEAN AND EASY INSTALL



Key Feature	Description
<b>Multiple Mounts Included</b>	Easily install Tap Scheduler outside any room with the included mounts for glass, mullions, and walls.
<b>Clean Cable Routing</b>	Hide cables through multiple routing options for a clean, professional install.

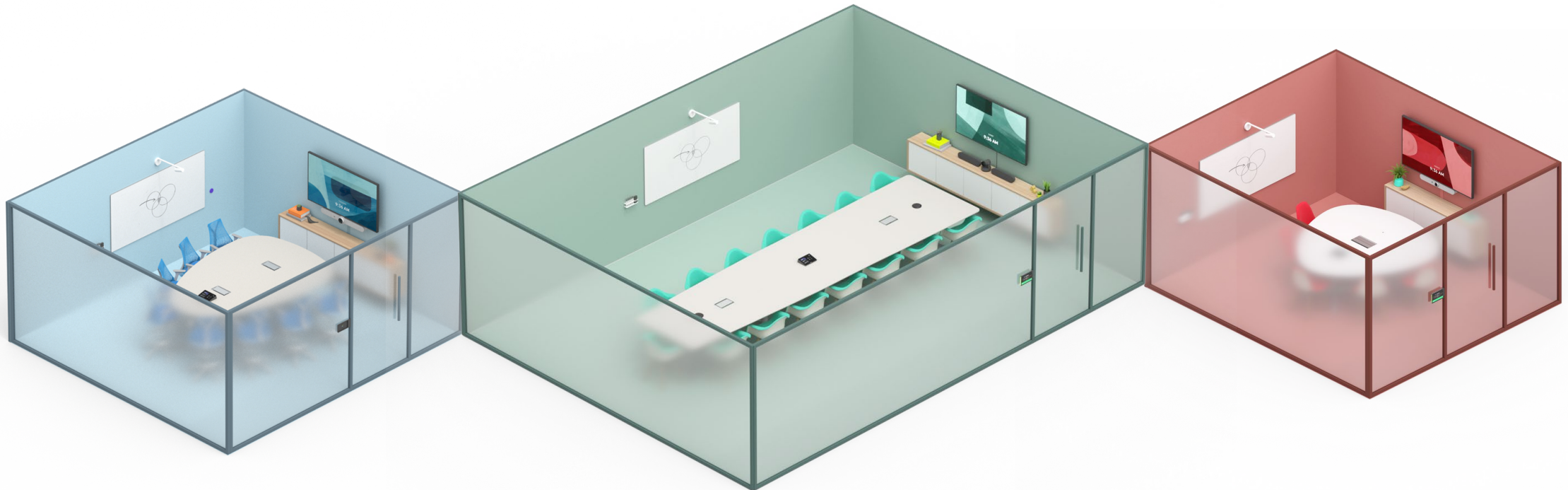
# DESIGNED FOR SCALE



Multi-platform support

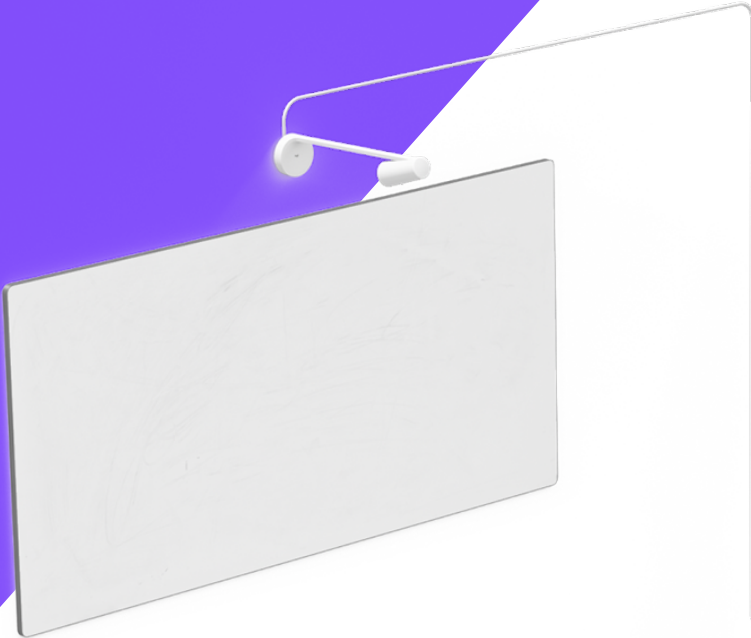
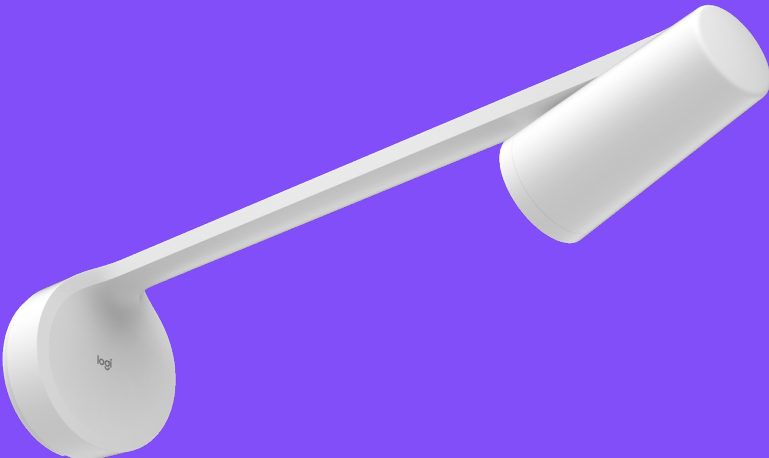
Place outside any meeting space

Affordably priced





# LOGITECH SCRIBE



Integration with



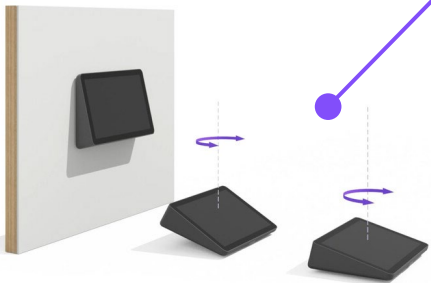
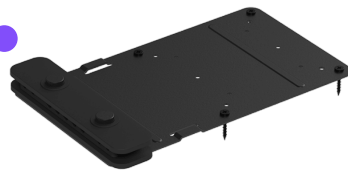
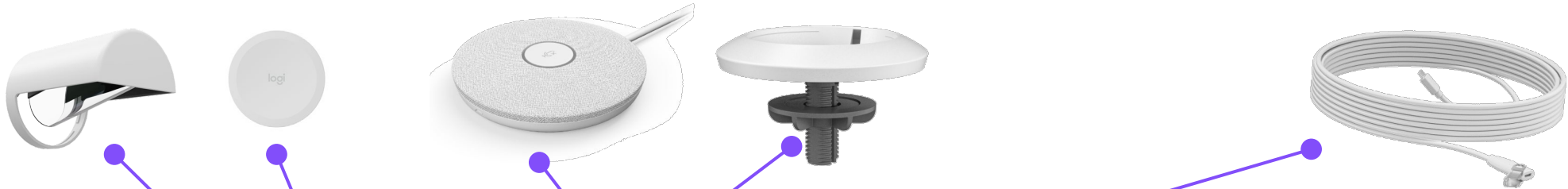
# LOGITECH SWYTCH





LOGITECH SOLUTION







biamp.



SHURE



QSC



Adding 3<sup>rd</sup> party solutions

# **RIGHTSIGHT 2**

## **Speaker View**



# SUPPORTED DEVICES

RIGHTSIGHT 2



## **RALLY BAR**

Medium to large rooms  
PTZ primary camera  
5x optical + 3x digital zoom



## **RALLY BAR MINI**

Small to medium rooms  
Motorized primary camera  
4x digital zoom

# AI VIEWFINDER IMAGE FRAMING















# Rally Bar settings

## RBM\_1\_Teams

Local Network Access

-  Sync
-  Updates
-  Display and Audio
-  **Camera**
-  Connectivity
-  Peripherals
-  System
-  About

## RightSight 2

### RightSight 2



Note: Multi-stream support can be activated in service provider portal.

### Speaker tracking modes

Group View



Speaker View BETA



### Picture in picture



Preview of group view will be shown when speaker view is active.

### Speaker Detection

How quickly the camera responds to another speaker.

Slower

Default

Faster

### Framing Speed

How quickly the camera reframes the active speakers.

Slower

Default

Faster

Works best when participants are within 5m of the camera.

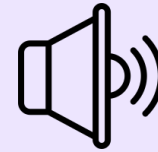
 Log out

**Logi Dock**

# LOGI DOCK



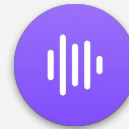
REVOLUTIONÄRE  
DOCKING STATION



PERSONAL  
SPEAKERPHONE + WFH  
AUDIO



EINZIGARTIGER  
PERSONAL MEETING  
CONTROLLER



SOFTWARE SUPPORT



ZUSATZ GARANTIE



**Personal Space**

**Huddle Space**



# PRODUKT FEATURES LOGI DOCK

## TAKE CONTROL OF YOUR MEETING

- ONE-TOUCH MEETING CONTROLS MIT VISUELLER ANZEIGE
- KALENDER INTEGRATION MIT TUNE

## BESTE SOUNDQUALITÄT

- 6X BEAMFORMING MIKROFONE
- EASY AUDIO SWITCH
- 2 X CUSTOM 55MM TREIBER
- 2 X PASSIVE RADIATOREN FÜR BASS
- ANTI-VIBRATIONS SYSTEM

## KABELSATLAT ADIEU

- VERBINDEN SIE BIS ZU 5 USB PERIPHERALS (2 x USB-A, 3 x USB-C)
- VERBINDEN SIE BIS ZU 2 MONITORE (MIT HDMI/DisplayPort)
- LAPTOP LADEN MIT BIS ZU 100W



# PRODUCT FEATURES BRIO

- 4K Ultra HD 2160p WIDESCREEN VIDEO
- 65°, 78°, and 90° DIAGONAL FIELD OF VIEW (dFOV)
- AUTO FOCUS
- AUTO LIGHT CORRECTION



DUAL, OMNIDIRECTIONAL MICROPHONE

- DETACHABLE UNIVERSAL MOUNTING CLIP
- DETACHABLE 7.2 ft (2.2 m) USB-A CABLE



**MANAGEMENT**

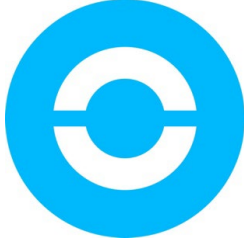


# WHAT ABOUT Centralized Management?

## Appliance



USB



SYNC





AWS  
eu-central-1  
Frankfurt

[Eu.sync.Logitech.com](http://Eu.sync.Logitech.com)



# Logitech Services

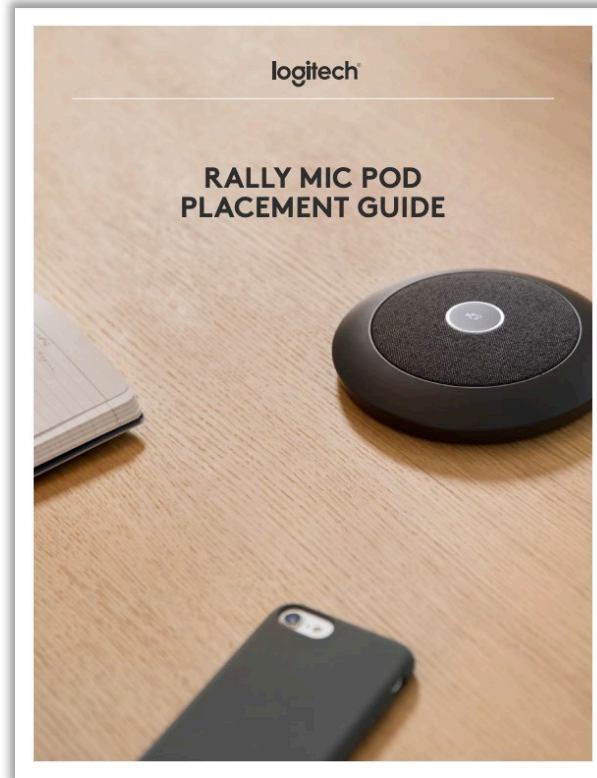
	Logitech SELECT	Basic Business Support
	~1\$ / room / day	Included with every Logitech product
<b>Help Desk</b>	<b>24x7</b> "full stack" support for your entire VC solution	Business Hours support for Logitech products
<b>Warranty Replacement</b>	<b>ADVANCED RMA</b> Next-Business-Day Expedited Delivery  <b>INSTANT RMA Onsite Spares</b> 1 complete room solution per every 50 rooms covered under <b>SELECT</b> plan	ground shipping, time varies
<b>Logitech Customer Success Manager (CSM)</b>	<b>Yes</b> minimum 50 rooms covered under <b>SELECT</b> plan	No
<b>Device Monitoring and Management</b>	<b>SYNC Premium</b> "One-Click" Help Requests ServiceNow Integration Email Alerts Usage and Occupancy Analytics	SYNC Device Management



# UPDATED DOCUMENTATIONS



<https://bit.ly/3M4B5qP>



<https://bit.ly/3wgJ8tV>



<https://bit.ly/3L1Izys>

# Important Links

ProSupport: <https://prosupport.logi.com/hc/en-us>

Wiring Diagram: <https://www.logitech.com/assets/66163/vc-product-wiring-diagrams.pdf>

Logitech Release Notes: <https://prosupport.logi.com/hc/en-us/articles/360060494714>

Logitech known issues: <https://prosupport.logi.com/hc/en-us/articles/1500002759861>

## Firewall rules:

CollabOS: <https://prosupport.logi.com/hc/en-us/articles/4403129363991>

Sync: <https://prosupport.logi.com/hc/en-us/articles/360044122654>

## Intel NUC MTR on Windows Images:

NUC8 : <https://gtm.vc.logitech.com/Recovery/logi-m221-rev1-recovery.zip>

NUC11: <https://gtm.vc.logitech.com/Recovery/logi-m221-rev2-recovery.zip>

## Intel NUC Zoom Images

NUC8 : <https://gtm.vc.logitech.com/Recovery/logi-z221-rev1-recovery.zip>

NUC11: <https://gtm.vc.logitech.com/Recovery/logi-z221-rev2-recovery.zip>

## Older but useful guide for NUC deployments:

<https://sites.google.com/logitech.com/senordics/>

Microsoft Known Issues: <https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/teams-rooms-and-devices/rooms-known-issues>

Microsoft: Windows vs Android: <https://docs.microsoft.com/en-us/microsoftteams/rooms/teams-devices-feature-comparison>

Display Link Driver: <https://www.synaptics.com/products/displaylink-graphics>

Install guide for Mac: <https://support.displaylink.com/knowledgebase/articles/1950940-macos-big-sur-11-screen-recording-permission>



# Known Issues

<https://prosupport.logi.com/hc/en-us/articles/1500002759861>

Logitech Business Support

Business Products ▾ How can we help you ? 🔍

Top SE

## Known Issues

Below you'll find a list of known issues that have been reported and which products are affected. If available, a workaround may be listed. This page will be updated as these issues are investigated. If you don't see your issue below or can't find your solution in our Prosupport content, please reach out to support: [Contact Support](#).

When an issue on this page has been resolved, you can find recently resolved known issues here: [Resolved Known Issues](#).

Products Affected	Symptoms	Conditions	Workaround	Resolution Progress
Meetup, Rally Camera, or Rally System running Sync App version 2.5.116	Poor video quality; color and/or brightness are distorted / abnormal	Sync App update 2.5.116 included a new feature to allow manual adjustment of MeetUp and Rally	Resolved: Update Sync to latest version, 2.5.125.	We have released an updated version of Sync App that fixes the issue. The new version typically

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